

CERTIFICATION & LICENCING FAQs

I have completed a course via the new FAW Coach Education, Learning Management System (LMS), will I receive a certificate?

Yes, once you have successfully completed the course in full your electronic certificate will be released and stored in the 'My Documents' section of your LMS online profile.

I have completed the course, where can I find my certificate?

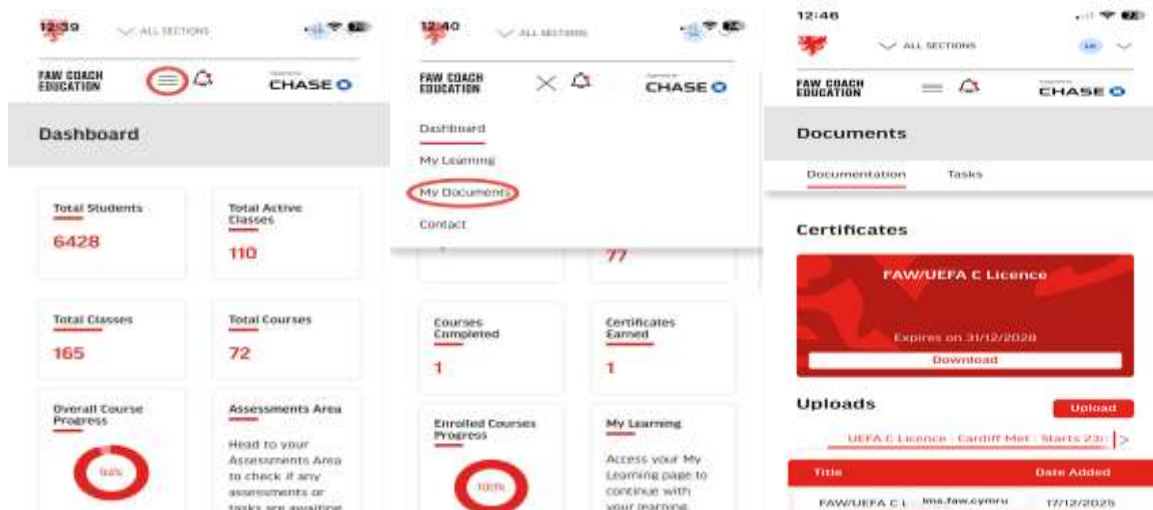
All FAW certificates can be found on your [FAW Coach Education](#) account. Go to your student dashboard and select the 'My Documents' tab. If you are using a laptop/PC, select your name in the top right of the screen and then click dashboard. You should then see the below view;

Desktop View



If you are using a mobile device, please select your name from the top right and select student dashboard. Then select the three lines and select My Documents. You should then see the below view;

Mobile Device View



Once I've completed the course, when will my certificate be available?

For any on demand courses, your certificate will be available immediately on completion of the course. For UEFA courses, your certificate will be available as soon as you receive a completion email.

How long is my qualification valid?

All FAW Courses are valid for 3 years and will expire on 31st May of the third year.

All UEFA Courses are valid for 3 years from the final education day and will expire on 31st December of the third year E.g., if the UEFA coaching diploma is completed in February 2026, the licence is valid from February 2026 to 31 December 2029.

How can I revalidate my Grassroots coaching qualification?

To revalidate, coaches will need to gain a minimum number of credits through our Grassroots CPD programme hosted via Coach Cymru + Powered by Coaches Voice. Our CPD programme includes:

- OnDemand Modules
- Coaching Sessions
- Coach Cymru live (Webinars)
- National Grassroots Coaches Conference

These can be accessed via the relaunched platform at <http://coachcymru.coachesvoice.com>

How can I revalidate my Elite coaching qualification?

To revalidate, coaches will need to attend the National Coaches Conference once during the 3- year validity period.

For further information on revalidation please use the following link [FAW-Coach-Cymru-Powered-by-the-Coaches-Voice-FAQs-June-2025.pdf](#)

My UEFA Certificate doesn't have an Expiry Date?

The expiry date is not available on your certificate. UEFA produce Licence cards for coaches that hold all qualification details including expiry date.

How do I access my UEFA Licence Card?

UEFA Licence Cards need to be requested via the 'My FAW Licences' app. To access your licence card, please download the 'MyFAWLicences' app on your smart phone, using one of the links below;

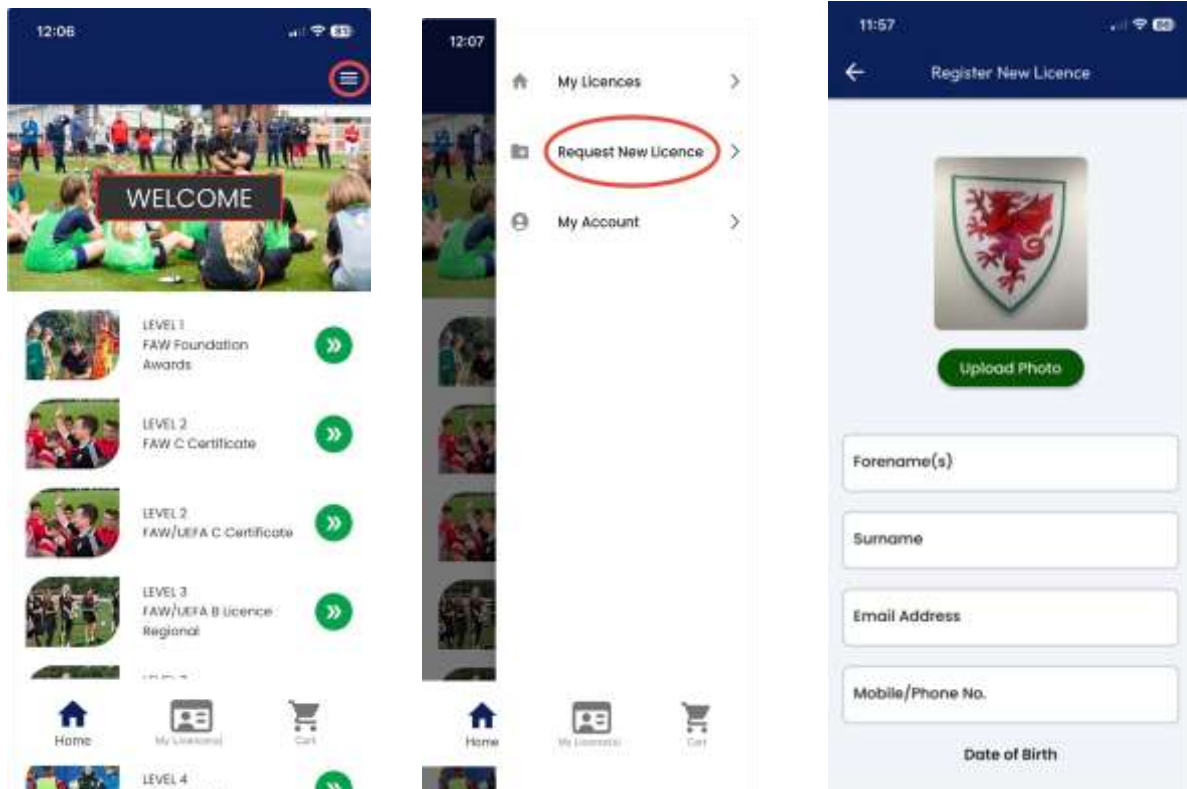
Apple Store - <https://apps.apple.com/us/app/my-faw-licences/id6449251122>

Google Play Store - <https://play.google.com/store/apps/details?id=theedgesystems.myfawlicences>

To register for a licence card please follow the instructions below;

- Select 'Don't have an account? Sign Up' from the top right tab
- Select 'Request New Licence'
- Upload Photo (Ensure this is a passport style photo with a plain white background)
- Fill in your personal information
- Select 'Submit Application'

Once the completed form has been submitted to the FAW, we will authorise and upload your UEFA licence card and certificate to the app within 21 working days.



Can I purchase a hard copy of my UEFA Licence card and Certificate?

We no longer issue hard copies of UEFA Licence Cards as these can be stored on your phone via the App. However, these can be purchased following your Licence Card approval via the app.

To purchase a hard copy of your Licence Card:

- Wait for your electronic copy to be approved
- Select My Licences
- Select the qualification of the licence you wish to purchase
- Press 'Add to Basket'
- Complete your personal details and make payment

